

EN

INSTRUCTIONS
RADIANT HEATER



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Information on the use of these instructions

Symbols

 **Warning of electrical voltage**
This symbol indicates dangers to the life and health of persons due to electrical voltage.

 **Warning of hot surface**
This symbol indicates dangers to the life and health of persons due to hot surface.

 **Warning**
This signal word indicates a hazard with an average risk level which, if not avoided, can result in serious injury or death.

 **Caution**
This signal word indicates a hazard with a low risk level which, if not avoided, can result in minor or moderate injury.

Notice
This signal word indicates important information (e.g. material damage), but does not indicate hazards.

 **Info**
Information marked with this symbol helps you to carry out your tasks quickly and safely.

 **Follow the manual**
Information marked with this symbol indicates that the instructions must be observed.

You can download the current version of the instructions and the EU declaration of conformity via the following link:



IR 2010 SC



<https://hub.trotec.com/?id=45789>

Safety

Read this manual carefully before starting or using the device. Always store the manual in the immediate vicinity of the device or its site of use.

 **Warning**
Read all safety warnings and all instructions.
Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.
Save all warnings and instructions for future reference.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be done by children without supervision.

 **Warning**
Children of less than 3 years should be kept away from the device unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

- Do not use the device in potentially explosive rooms or areas and do not install it there.
- Do not use the device in an aggressive atmosphere.

- Parts of the device may become hot and may produce arcs or sparks. Do not use this device in the vicinity of fuel, solvents, varnishes or other easily inflammable and/or explosive vapours or in rooms where these substances are stored. Keep device away from open fire and hot surfaces and do not store or operate it in their vicinity.
- Let the device dry out after a wet clean. Do not operate it when wet.
- Do not use the device with wet or damp hands.
- Do not expose the device to directly squirting water.
- Never insert any objects or limbs into the device.
- Do not use the device as source of ignition.
- Do not cover the device during operation.
- This appliance is not a toy. Keep away from children and animals.
- Check accessories and connection parts for possible damage prior to every use of the device. Do not use any defective devices or device parts.
- Ensure that all electric cables outside of the device are protected from damage (e.g. caused by animals). Never use the device if electric cables or the power connection are damaged!
- The mains connection must correspond to the specifications in the Technical annex.
- Insert the mains plug into a properly fused mains socket.
- Observe the device's power input, cable length and intended use when selecting extensions to the power cable. Completely unroll extension cables. Avoid electrical overload.
- Before carrying out maintenance, care or repair work on the device, remove the mains plug from the mains socket. Hold onto the mains plug while doing so.
- Switch the device off and disconnect the power cable from the mains socket when the device is not in use.
- Do not under any circumstances use the device if you detect damages on the mains plug or power cable. If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
Defective power cables pose a serious health risk!
- When installing the device, observe the minimum distances from walls and other objects as well as the storage and operating conditions according to the technical data (chapter Technical annex).
- Keep a safety distance of at least 1.80 m between the device's radiator side and all combustible materials such as textiles, curtains, beds and sofas.
- Allow the device to cool down before transport and/or maintenance work.
- The device must not be installed directly beneath a socket.
- The device must not be used with a programming switch, timer, separate remote control system or similar equipment that switches the device on automatically, as this could cause a fire hazard if the heater is covered or positioned incorrectly.
- Make sure that no inflammable material such as curtains, roller shutters, flags, plastic sheeting etc. covers the device due to wind or other weather conditions.
- Do not use the device if it has been dropped or if it shows visible signs of damage.
- Do not insert rechargeable batteries into the remote control.
- Never charge batteries that cannot be recharged.
- Different types of batteries and new and used batteries must not be used together.
- Insert the batteries into the battery compartment according to the correct polarity.
- Remove discharged batteries. Batteries contain materials hazardous to the environment. Dispose of the batteries according to the national regulations.
- Remove the batteries from the remote control if you will not be using the device for a longer period of time.
- Never short-circuit the terminals of batteries!
- Do not swallow batteries! If a battery is swallowed, it can cause severe internal burns within 2 hours! These burns can lead to death!
- If you think batteries might have been swallowed or otherwise entered the body, seek medical attention immediately!
- Keep new and used batteries and an open battery compartment away from children.
- If the battery compartment does not close securely, stop using the product via the remote control.

Intended use

Use the device for heating surfaces in roofed outdoor areas and protected from weather exposure.

Intended use comprises:

- heating surfaces
 - in storage facilities,
 - in construction areas,
 - in containers,
 - in the catering trade,
 - at trade fairs and events.

Any use other than the intended use is regarded as misuse.

Reasonably foreseeable misuse

- The device is not intended for industrial use.
- Do not place any objects, e.g. clothing, on the device.
- Do not use the device for heating in vehicles.
- Do not use this device in the vicinity of fuel, solvents, varnishes or other easily inflammable vapours or in rooms where these substances are stored.
- The device may not be used as a heating device for babies / children or animals.
- Never immerse the device in water.
- The device may not be exposed to moisture or weather effects (rain, sunlight).
- Do not make any unauthorised modifications, alterations or structural changes to the device.

Personnel qualification

People who use this device must:

- be aware of the dangers that occur when working with electric devices in damp areas.
- have read and understood the instructions, especially the Safety chapter.

Maintenance tasks which require the housing to be opened must only be carried out by specialist electrical companies or by the manufacturer.

Symbols on the device

Symbols	Meaning
	This symbol located on the device indicates that it is prohibited to place objects (such as towels, clothes etc.) above or directly in front of the device. In order to avoid overheating and fire hazards, the heater must not be covered.

Residual risks



Warning of electrical voltage

Work on the electrical components must only be carried out by an authorised specialist company!



Warning of electrical voltage

Before any work on the device, remove the mains plug from the mains socket!
Do not touch the mains plug with wet or damp hands. Hold onto the mains plug while pulling the power cable out of the mains socket.



Warning of hot surface

Parts of this appliance can become very hot and cause burns. Particular attention is to be paid when there are children or vulnerable persons present!



Warning

Dangers can occur at the device when it is used by untrained people in an unprofessional or improper way! Observe the personnel qualifications!



Warning

The device is not a toy and does not belong in the hands of children.



Warning

Risk of suffocation!
Do not leave the packaging lying around. Children may use it as a dangerous toy.



Warning

Improper installation entails a risk of fire.



Warning

Risk of injury due to infrared radiation!
Do not stay in the device's immediate vicinity for too long. Do not look directly into the device for too long. Observe the minimum distances.



Warning

In order to avoid overheating and fire hazards, the device must not be covered!



Warning

Coarse dirt particles on the heating rods can cause the device to overheat. Fire hazard!
Remove coarse dirt particles from the heating rods according to the Maintenance chapter before switching on the device.

Behaviour in the event of an emergency

1. Switch the device off.
2. Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
3. Do not reconnect a defective device to the mains.

Information about the device

Device description

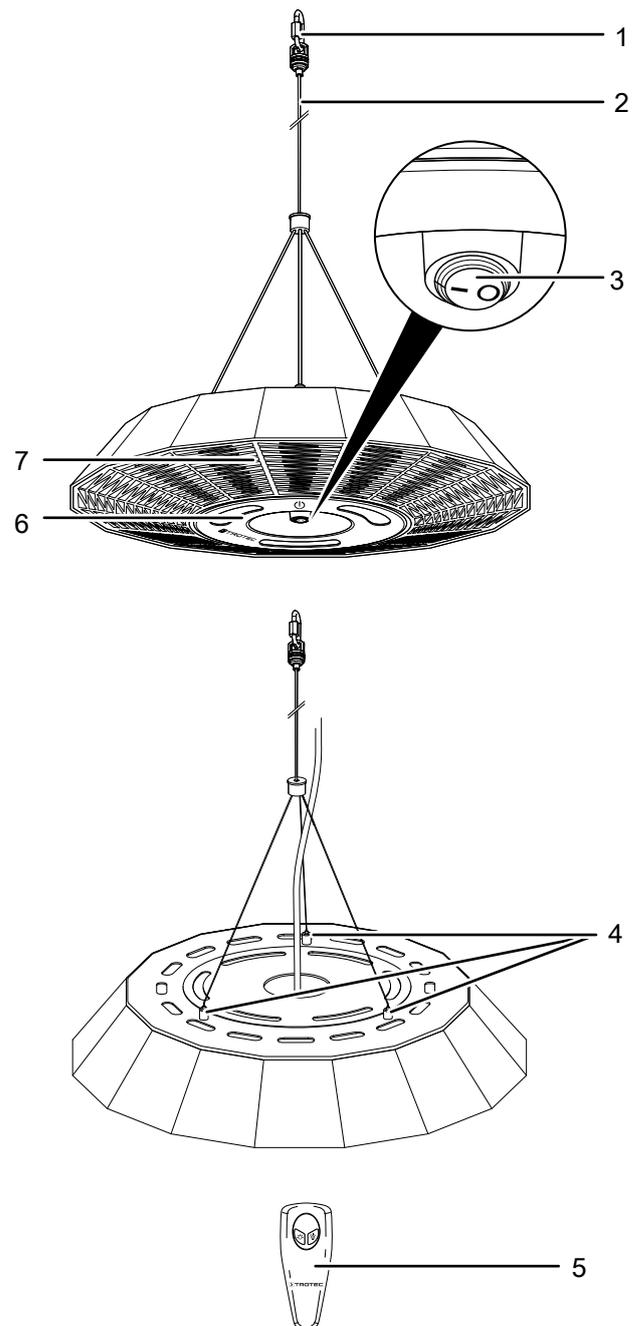
The device is used to quickly generate instant heat.

The device is based on the functional principle of heat generation by infrared radiation, which is generated by a halogen tube. The infrared radiation is passed on to the surrounding surfaces as heat radiation. Persons or objects are heated directly.

The heating level and the LED elements can be adjusted via remote control or directly on the control panel.

- suitable for the application in roofed outdoor areas (IP45)
- for ceiling installation
- silent operation
- no dust circulation (suitable for allergy sufferers)

Device depiction



No.	Designation
1	Carabiner hook
2	Wire rope
3	Mains switch (with operating control lamp)
4	Setscrew
5	Remote control
6	LED element
7	Grille

Transport and storage

Notice

If you store or transport the device improperly, the device may be damaged.

Note the information regarding transport and storage of the device.

Transport

Before transporting the device, observe the following:

- Switch off the device by first pressing and holding the *Power* button (9) until the device is in standby mode. Then set the mains switch (3) to position **0**.
- Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
- Do not use the power cable to drag the device.
- Allow the device to cool down sufficiently.

Storage

Before storing the device, observe the following:

- Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
- Allow the device to cool down sufficiently.

When the device is not being used, observe the following storage conditions:

- Store the device in a dry location and protected from frost and heat.
- Store the device in an upright position where it is protected from dust and direct sunlight.
- If required, use a cover to protect the device from invasive dust.
- Place no further devices or objects on top of the device to prevent it from being damaged.
- Remove the batteries from the remote control.

Assembly and start-up

Scope of delivery

- 1 x Device
- 1 x wire rope with carabiner hook
- 1 x Remote control (without batteries)
- 1 x Manual

Unpacking the device

1. Open the cardboard box and take the device out.
2. Completely remove the packaging.
3. Fully unwind the power cable. Make sure that the power cable is not damaged and that you do not damage it during unwinding.

Assembly



Warning of electrical voltage

Risk of injury due to incorrect assembly!

Local or national regulations may apply for installation. We recommend to have the installation carried out by a qualified electrician.



Warning

Risk of fire due to improper installation!

There is a risk of fire if the required minimum distances are not observed.

Observe the "Installation" section in the "Assembly and start-up" chapter and the technical data in the "Technical annex" chapter.



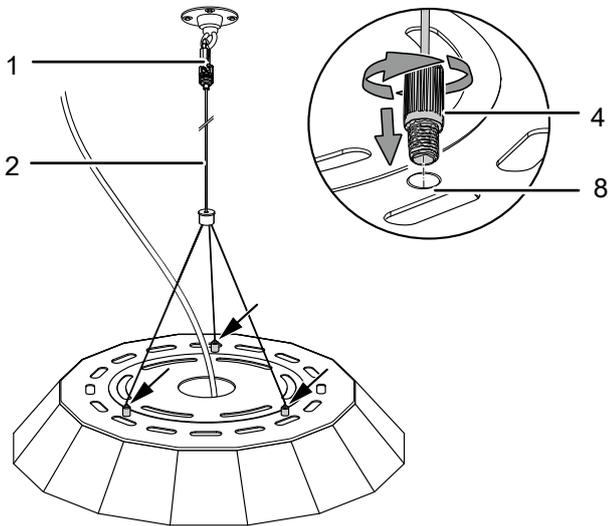
Warning

The device must not be placed directly below a socket, as the electrical cables may be hit when the device is being mounted. This may cause an electric shock.

- ✓ A suitable ceiling holder is preassembled.
 - ✓ Make sure that the mains switch (3) of the device is in position **0**.
1. Screw the setscrews 4) of the wire rope (2) into the holes provided (8).

2. Fasten the device on the ceiling by hooking the carabiner hook (1) into the ceiling holder. Observe the minimum distances to the ceiling and floor (see chapter Technical data).

⇒ Close the snap hook (1) and ensure it is properly fastened.



Start-up



Info

Odours may occur upon initial start-up or after a longer period of non-use.

- Before starting the device, check the condition of the power cable. If there are doubts as to their sound condition, contact the customer service.
- Do not create tripping hazards when laying the power cable or other electric cables, especially when positioning the device in the middle of the room. Use cable bridges.
- Make sure that extension cables are completely unrolled.
- Make sure that there are no curtains or similar objects in the immediate vicinity.

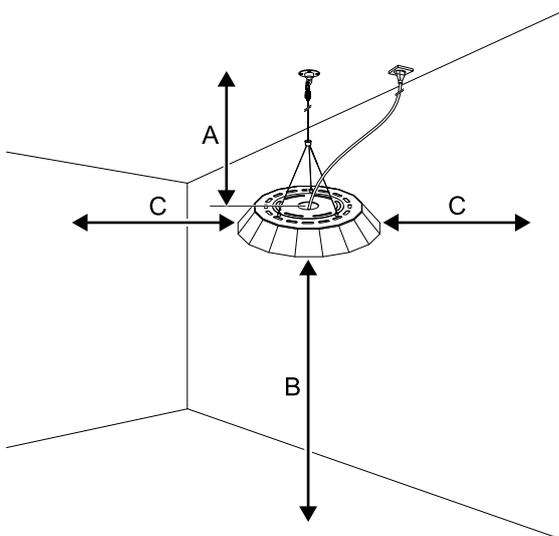
Connecting the power cable

- Connect the mains plug to a properly secured socket.
- Make sure that the mains cable does not touch any hot parts of the housing.
- Route the power cable above the device. Ensure that the cable is never routed in the radiation area of the device!

Installation

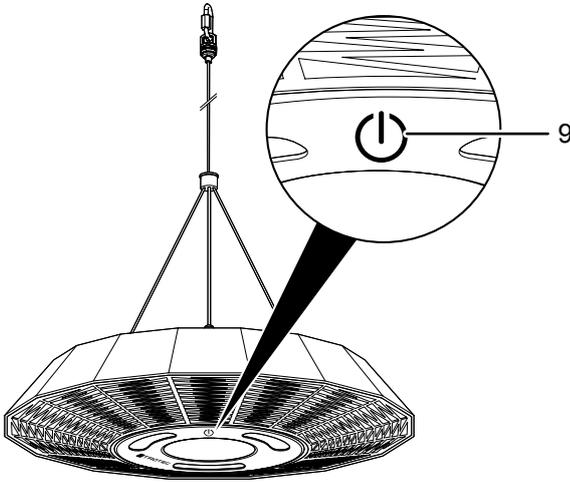
When installing the device, observe the minimum distances from walls and other objects as described in the Technical data chapter.

- Do not install the device directly behind a door.
- Never install the device in a way that it radiates directly onto walls or other objects. Observe the minimum distances from walls or other objects according to the Technical data chapter.

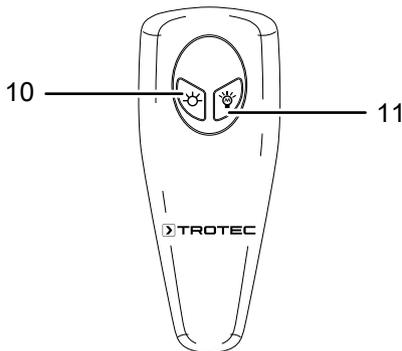


Operation

Operating elements



Remote control



Switching the device on

Once you have completely installed the device as described in the chapter Assembly and start-up, you can switch it on.

1. Set the mains switch (3) to position **I**.
 - ⇒ The device is in standby mode.
 - ⇒ The mains switch (3) is illuminated in red.
2. Press the Power button (9) for several times to switch on the heating and the LED elements or to activate the device's standby mode again.

Notice

All settings can also be made via the remote control.

Shutdown



Warning of electrical voltage

Do not touch the mains plug with wet or damp hands.

- Set the mains switch (3) to position **0**.
- Allow the device to cool down completely.
- Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
- If required, clean the device according to the "Maintenance" chapter.
- Store the device according to the Transport and storage chapter.

No.	Designation	Meaning
9	Power button	Selecting the heating level and LED element
10	Heating capacity button	Selecting a heating level of 2000 W
11	LED button	Activating the LED elements



Warning of hot surface

The grille (7) heats up during operation and can still be hot after switch-off.

Do not touch the grille (7) during operation, wait until it has cooled down after switch-off.

Errors and faults



Warning of electrical voltage

Tasks which require the device to be opened must only be carried out by authorised specialist companies or by the manufacturer.

The device has been checked for proper functioning several times during production. If malfunctions occur nonetheless, check the device according to the following list.

The device does not start:

- Check the power connection.
- Check the power cable and mains plug for damage. If you notice damages, do not try to take the device back into operation.
If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Check the on-site fusing.
- If the device is not starting, have the electrics checked by a specialist company or by the manufacturer.

The device does not emit heat:

- The heating element may be defective. If the heating element is defective, have it replaced by a specialist electrical company.
- Check the mains switch (3). If the operating control lamp is not illuminated, the device is switched off. Switch the device on.

RCD or another fuse trips:

- Check the fuse. Switch off any other devices to reduce the load on the line.
- Contact a specialist electrical company.

The device slightly vibrates during switch-on and then stops vibrating:

- Slight vibrations during switch-on are a normal process. No measures are required.

The device does not respond to the infrared remote control:

- Check whether the distance between remote control and device is too large and reduce it if necessary.
- Make sure there are no obstacles, such as furniture or walls, between the device and the remote control. Ensure visual contact between device and remote control.
- Check the charging status of the batteries and change them if required.
- If the batteries have just been changed, check them for correct polarity.

The LED elements do not work:

- Check whether the power cable is plugged in correctly.
- Check whether the unit is switched on.
- Check all LED elements for damages.
- The LED elements may be defective. Contact the Trotec customer service.

The device still does not operate correctly after these checks:

Please contact the customer service. If necessary, bring the device to an authorised specialist electrical company or to the manufacturer for repair.

Maintenance

Activities required before starting maintenance



Warning of electrical voltage

Do not touch the mains plug with wet or damp hands.

- Switch off the device by first pressing and holding the *Power* button (9) until the device is in standby mode. Then set the mains switch (3) to position **0**.
- Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
- Allow the device to cool down completely.



Warning of electrical voltage

Tasks which require the device to be opened must only be carried out by authorised specialist companies or by the manufacturer.

Cleaning the device



Warning of electrical voltage

Never immerse the device in water!



Warning of hot surface

Do not touch the reflector or the heating rods with bare hands.

Clean the device with a soft, damp and lint-free cloth. Ensure that no moisture enters the housing. Protect electrical components from moisture. Do not use any aggressive cleaning agents such as cleaning sprays, solvents, alcohol-based or abrasive cleaners to dampen the cloth.

Wipe the housing dry after cleaning.

Dirt on the heating rods should be removed with a long brush with soft bristles.

Technical annex

Technical data

Parameter	Value
Model	IR 2010 SC
Heating capacity	2000 W
Power supply	220–240 V ~ 50/60 Hz
Plug type	CEE 7/7
Type of protection	IP45
Dimensions (length x width x height)	460 x 460 x 100 mm
Minimum distance to walls and other objects:	
	top (A): 50 cm
	bottom (B): 180 cm
	sides (C): 25 cm
Weight (kg)	3 kg
Remote control batteries	AAA 1.5 V

Disposal

Always dispose of packing materials in an environmentally friendly manner and in accordance with the applicable local disposal regulations.



The icon with the crossed-out wheeled bin indicates that this device and any associated components (e.g. remote controls) must not be disposed of with household waste at the end of their life, in accordance with the Waste Electrical and Electronic Equipment Directive (2012/19/EU) and national laws.

You will find collection points for free return of waste electrical and electronic equipment in your vicinity. The addresses can be obtained from your municipality or local administration. You can also find out about other return options that apply for many EU countries on the website <https://hub.trotec.com/?id=45090>. Otherwise, please contact an official recycling centre for electronic and electrical equipment authorised for your country.

The separate collection of waste electrical and electronic equipment aims to enable the re-use, recycling and other forms of recovery of waste equipment as well as to prevent negative effects for the environment and human health caused by the disposal of hazardous substances potentially contained in the equipment.



This icon with the crossed-out wheeled bin indicates that batteries or accumulators must not be disposed of with household waste at the end of their life. If the device contains batteries or accumulators that contain mercury, cadmium or lead, the respective chemical symbol (Hg, Cd or Pb) is shown below the icon of the crossed-out wheeled bin. To prevent environmental pollution, do not carelessly leave batteries or electrical and electronic equipment containing batteries in public areas. In the European Union, batteries and accumulators must be returned to a designated collection point in accordance with REGULATION (EU) 2023/1542 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 12 July 2023 concerning batteries and waste batteries. Remove batteries/accumulators and dispose of them separately according to the relevant legal requirements.

Only for United Kingdom

According to Waste Electrical and Electronic Equipment Regulations 2013 (SI 2013/3113) (as amended) and the Waste Batteries and Accumulators Regulations 2009 (SI 2009/890) (as amended), devices that are no longer usable must be collected separately and disposed of in an environmentally friendly manner.

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